



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <https://www.ohcoop.org/group-coverage/our-plans/plan-documents> or by calling 1-844-509-4676.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$3,500 person/ \$7,000 family The deductible applies to all services except preventive services.	Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. For network providers \$3,500 person/ \$7,000 family For non-network providers \$7,000 person/ \$14,000 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, Balance billing for Non-Network providers, health care services or supplies not covered by Plan	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See http://www.ohcoop.org/find-a-plan/our-provider-pharmacy-networks for a list of network providers or call 1-844-509-4676.	If you use a Network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your Network doctor or hospital may use a Non-Network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <u>excluded services</u> .

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If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 1-844-509-4676 to request a copy.

- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$0	50% coinsurance	Deductible must be met.
	Specialist visit	\$0	50% coinsurance	Deductible must be met.
	Other practitioner office visit	\$0	50% coinsurance	Deductible must be met. Network Chiropractic Care limited to 10 visits/year. Non-Network Chiropractic Care not covered.
	Preventive care/screening/immunization	\$0	Not covered	Some preventive services require cost-sharing. Certain preventive services such as immunizations, mammograms, and cervical cancer screening are covered with no cost-sharing. For a complete list of preventive services covered with no cost-sharing, call 1-844-509-4676.
If you have a test	Diagnostic test (x-ray, blood work)	\$0	50% coinsurance	Deductible must be met.
	Imaging (CT/PET scans, MRIs)	\$0	50% coinsurance	Deductible must be met. Preauthorization may be required

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at https://www.ohcoop.org/providers/rx-for-providers/	Generic drugs	\$0	Not covered	Deductible must be met. Non-Network Exception: Up to 30 day emergency supply will be covered with preauthorization.
	Preferred brand drugs	\$0	Not covered	Deductible must be met. Non-Network Exception: Up to 30 day emergency supply will be covered with preauthorization.
	Non-preferred brand drugs	\$0	Not covered	Deductible must be met. Non-Network Exception: Up to 30 day emergency supply will be covered with preauthorization.
	Specialty drugs	\$0	Not covered	Deductible must be met. Non-Network Exception: Up to 30 day emergency supply will be covered with preauthorization.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	ASC \$0 Hospital \$0	50% coinsurance	Deductible must be met. All terminations of pregnancy services provided by a licensed provider, including those for which federal funding is prohibited, are covered by this plan.
	Physician/surgeon fees	\$0	50% coinsurance	Deductible must be met.
If you need immediate medical attention	Emergency room services	\$0	\$0	Deductible must be met.
	Emergency medical transportation	\$0	50% coinsurance	Deductible must be met.
	Urgent care	\$0	50% coinsurance	Deductible must be met.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0	50% coinsurance	Deductible must be met. Preauthorization required
	Physician/surgeon fee	\$0	50% coinsurance	Deductible must be met.

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-Network Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$0	50% coinsurance	Deductible must be met.
	Mental/Behavioral health inpatient services	\$0	50% coinsurance	Deductible must be met. Preauthorization required.
	Substance use disorder outpatient services	\$0	50% coinsurance	Deductible must be met.
	Substance use disorder inpatient services	\$0	50% coinsurance	Deductible must be met. Preauthorization required
If you are pregnant	Prenatal and postnatal care	\$0	Not covered	Deductible must be met.
	Delivery and all inpatient services	\$0	50% coinsurance	Deductible must be met.
If you need help recovering or have other special health needs	Home health care	\$0	50% coinsurance	Deductible must be met. Preauthorization required
	Rehabilitation services	\$0	50% coinsurance	Deductible must be met. Outpatient services are limited to 30 visits/year. Preauthorization required for inpatient.
	Habilitation services	\$0	50% coinsurance	Deductible must be met. Outpatient services are limited to 30 visits/year. Preauthorization required for inpatient.
	Skilled nursing care	\$0	50% coinsurance	Deductible must be met. Limited to 60 days/year. Preauthorization required.
	Durable medical equipment	Tier I \$0 Tier II \$0	Not covered	Deductible must be met. Preauthorization may be required.
	Hospice service	Home \$0 Inpatient \$0	50% coinsurance	Deductible must be met. Hospice limited to 30 days per lifetime. Respite in a Skilled Nursing Facility limited to 5 days per lifetime. Preauthorization required.

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If your child needs dental or eye care	Eye exam	\$0	Not covered	Limited to 1 visit/year
	Glasses	\$0	Not covered	Limited to 1 pair/year
	Dental check-up	Not covered	Not covered	Not covered.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u>.)		
<ul style="list-style-type: none"> Dental Care (Adult) Non-emergency care when traveling outside the U.S. Weight loss programs 	<ul style="list-style-type: none"> Infertility treatment Private-duty nursing 	<ul style="list-style-type: none"> Long-term care Routine eye care (Adult)

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
<ul style="list-style-type: none"> Acupuncture Cosmetic Surgery, one attempt within 18 months of injury, unless there is medical necessity 	<ul style="list-style-type: none"> Bariatric surgery Hearing aids for members under 18 years; 19 to 25 years covered if in school 	<ul style="list-style-type: none"> Chiropractic Manipulation, ten office visits per year Routine foot care, only if being treated for diabetes mellitus

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your premium. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

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For more information on your rights to continue coverage, contact the Plan at 1-844-509-4676. You may also contact your state insurance department at Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem OR 97301-3883. PH: 503-947-7984 or 888-877-4894. EMAIL: cp.ins@state.or.us. Through the Internet at: <http://www.oregon.gov/DCBS/insurance/gethelp/Pages/fileacomplaint.aspx>.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact your state insurance department at Oregon Insurance Division, Consumer Protection Unit, 350 Winter Street NE, Salem OR 97301-3883. PH: 503-947-7984 or 888-877-4894. EMAIL: cp.ins@state.or.us. Through the Internet at: <http://www.oregon.gov/DCBS/insurance/gethelp/Pages/fileacomplaint.aspx>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

[Insert heading and applicable tagline(s):

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-509-4676.

TTY (Oregon’s Relay Services): 1-800-735-2900 or 711.

For a language other than English, please call Customer Service at any of the phone numbers above.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- **Amount owed to providers: \$7,540**
- **Plan pays \$3,890**
- **Patient pays \$3,650**

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$3,500
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$150
Total	\$3,650

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$5,400**
- **Plan pays \$1,820**
- **Patient pays \$3,580**

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$3,500
Copays	\$0
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$3,580

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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