Multnomah Bar Association –

All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>Plan</u>. The SBC shows you how you and the <u>Plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>Plan</u> (called the <u>Premium</u>) will be provided separately.

Coverage Period: 4/1/2017-3/31/2018

Coverage for: Individual / Family | Plan Type: POS

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call 1-800-813-2000 (TTY: 711). For general definitions of common terms, such as Allowed Amount, Balance Billing, Coinsurance, Copayment, Deductible, Provider, or other underlined terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-800-813-2000 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall Deductible?	Select Provider: \$1,000 Individual / \$3,000 Family PPO Provider: \$2,000 Individual / \$6,000 Family Non-Participating Provider: \$3,000 Individual / \$9,000 Family	Generally, you must pay all of the costs from providers up to the <u>Deductible</u> amount before this <u>Plan</u> begins to pay. If you have other family members on the <u>Plan</u> , each family member must meet their own individual <u>Deductible</u> until the total amount of <u>Deductible</u> expenses paid by all family members meets the overall family <u>Deductible</u> .
Are there services covered before you meet your Deductible?	Yes. Preventive Care and services indicated in chart starting on page 2.	This <u>Plan</u> covers some items and services even if you haven't yet met the <u>Deductible</u> amount. But a <u>Copayment</u> or <u>Coinsurance</u> may apply. For example, this <u>Plan</u> covers certain preventive services without cost-sharing and before you meet your <u>Deductible</u> . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the Out- of-pocket Limit for this Plan?	Select Provider: \$4,000 Individual / \$8,000 Family PPO Provider: \$6,000 Individual / \$12,000 Family Non-Participating Provider: \$7,500 Individual / \$15,000 Family	The <u>Out-of-pocket Limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>Plan</u> , they have to meet their own <u>Out-of-pocket Limit</u> s until the overall family <u>Out-of-pocket Limit</u> has been met.
What is not included in the Out-of-pocket Limit?	Premiums, health care this Plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a Network?	Yes . See www.kp.org or call 1-800-813-2000 (TTY: 711) for a list of participating providers.	You pay the least if you use a <u>Provider</u> in Select <u>Provider</u> tier. You pay more if you use a <u>Provider</u> in PPO <u>Provider</u> tier. You will pay the most if you use an <u>out-of-Network Provider</u> , and you might receive a bill from a <u>Provider</u> for the difference between the <u>Provider's</u> charge and what your <u>Plan</u> pays (<u>Balance Billing</u>).

Do you need a
Referral to see a
Specialist?

Yes, but you may self-refer to certain specialists.

This Plan will pay some or all of the costs to see a Specialist for covered services but only if you have a Referral before you see the Specialist.



All <u>Copayment</u> and <u>Coinsurance</u> costs shown in this chart are after your <u>Deductible</u> has been met, if a <u>Deductible</u> applies.

Common Medical Event	Services You May Need	Select <u>Provider</u> (You will pay the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 / visit, <u>Deductible</u> does not apply.	\$35 / visit, <u>Deductible</u> does not apply.	40% Coinsurance	None
If you visit a health care Provider office	Specialist visit	\$35 / visit, <u>Deductible</u> does not apply.	\$45 / visit, <u>Deductible</u> does not apply.	40% Coinsurance	None
or clinic	Preventive Care/Screening/ immunization	No charge, <u>Deductible</u> does not apply.	\$35 / visit, <u>Deductible</u> does not apply.	40% Coinsurance	You may have to pay for services that aren't preventive. Ask your <u>Provider</u> if the services needed are preventive. Then check what your <u>Plan</u> will pay for.
If you have a test	<u>Diagnostic Test</u> (x-ray, blood work)	X-ray: \$25 / visit, Deductible does not apply. Lab tests: \$25 / visit, Deductible does not apply.	X-ray: \$35 / visit, Deductible does not apply. Lab tests: \$35 / visit, Deductible does not apply.	X-ray: 40% Coinsurance Lab tests: 40% Coinsurance	None
	Imaging (CT/PET scans, MRIs)	\$100 / visit, <u>Deductible</u> does not apply.	30% Coinsurance	40% Coinsurance	None
If you need drugs to treat your illness or condition More information about Prescription Drug Coverage is available at Formulary	Generic drugs	\$15 retail; \$30 mail order / prescription <u>Deductible</u> does not apply	does not apply.		KP pharmacies: Up to a 30-day supply retail or 90-day supply mail order. No charge for contraceptives, subject to Formulary guidelines. Non KP pharmacies: Up to a 30-day supply. Some medications may require prior authorization. No charge for
	Preferred brand drugs	\$30 retail; \$60 mail order / prescription Deductible does not apply	\$40 retail & mail order / prescription, <u>Deductible</u> does not apply.		
	Non-preferred brand drugs	\$50 retail; \$100 mail order / prescription <u>Deductible</u> does not apply	\$60 retail & mail order / prescription, Deductible does not apply.		contraceptives, subject to Formulary guidelines.
	Specialty Drug	Refer to generic,	Refer to generi, brand	or non-preferred brand	Up to a 30-day supply. Some

		What You Will Pay			
Common Medical Event	Services You May Need	Select <u>Provider</u> (You will pay the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		preferred brand or non-preferred drug cost shares as appropriate. Deductible does not apply	drug cost share	as appropriate.	medications may require prior authorization. No charge for contraceptives, subject to Formulary guidelines.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	20% Coinsurance	30% Coinsurance	40% Coinsurance	Prior authorization required.
	Emergency room care	\$200 /	visit, <u>Deductible</u> does not	apply.	Waived if admitted.
If you need immediate medical	Emergency Medical Transportation		20% Coinsurance	None	
attention	<u>Urgent Care</u>	\$45 / visit, <u>Deductible</u> does not apply.	\$55 / visit, <u>Deductible</u> does not apply.	40% Coinsurance	Non-participating providers covered when temporarily outside the service area.
If you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fees	20% Coinsurance	30% Coinsurance	40% Coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Mental / Behavioral Health: \$25 / visit, Deductible does not apply. Substance Abuse: \$25 / visit, Deductible does not apply.	Mental / Behavioral Health: \$35 / visit, <u>Deductible</u> does not apply. Substance Abuse: \$35 / visit, <u>Deductible</u> does not apply.	Mental / Behavioral Health: 40% <u>Coinsurance</u> Substance Abuse: 40% <u>Coinsurance</u>	None
	Inpatient services	20% Coinsurance	30% Coinsurance	40% Coinsurance	None
If you are pregnant	Office visits	No charge, <u>Deductible</u> does not apply.	\$35 / visit, <u>Deductible</u> does not apply.	40% Coinsurance	Depending on the type of services, a Copayment, Coinsurance, or Deductible may apply. Maternity care may include tests and services

			What You Will Pay		
Common Medical Event	Services You May Need	Select <u>Provider</u> (You will pay the least)	PPO Provider	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
					described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services Childbirth/delivery facility services	20% Coinsurance	30% Coinsurance	40% Coinsurance	None
	Home Health Care	25% Coinsurance	30% Coinsurance	40% Coinsurance	130 day limit / year.
	Rehabilitation Services	Outpatient: \$35 / visit, Deductible does not apply. Inpatient: 20% Coinsurance	Outpatient: 30% Coinsurance Inpatient: 30% Coinsurance	Outpatient: 35% Coinsurance Inpatient: 40% Coinsurance	Outpatient: 20 visit limit / therapy / year Inpatient: None
If you need help recovering or have other special health needs	Habilitation services	Outpatient: \$35 / visit, Deductible does not apply. Inpatient: 20% Coinsurance	Outpatient: 30% Coinsurance Inpatient: 30% Coinsurance	Outpatient: 40% Coinsurance Inpatient: 40% Coinsurance	Outpatient: 20 visit limit / therapy / year Inpatient: None
	Skilled Nursing Care	20% Coinsurance	30% Coinsurance	40% Coinsurance	100 day limit / year
	Durable medical equipment	20% Coinsurance	30% Coinsurance	40% Coinsurance	Subject to <u>Formulary</u> guidelines. Subject to <u>Formulary</u> guidelines.
	Hospice Services	No charge, <u>Deductible</u> does not apply.	No charge, <u>Deductible</u> does not apply.	No charge, <u>Deductible</u> does not apply.	None
If your child needs dental or eye care	Children's eye exam	No charge for refractive exam, Deductible does not apply.	No charge, <u>Deductible</u> does not apply.	40% Coinsurance	Limited to 1 exam / year. Does not apply to the Out-of-pocket Limit.
	Children's glasses	No charge, <u>Deductible</u> does not apply.	No charge, <u>Deductible</u> does not apply.	50% <u>Coinsurance</u> , <u>Deductible</u> does not apply.	Limited to select glasses or contacts every 24 months. Does not apply to the Out-of-pocket Limit.
	Children's dental check-up	Not Covered	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or Plan document for more information and a list of any other Excluded Services.)			
	 Dental care (Adult & Child) 	 Non-emergency care when traveling outside the U.S 	
	 Routine eye care (age 19 and older) 	 Private-duty nursing 	
		•	
	 Infertility treatment 	 Routine foot care 	
Cosmetic surgery	 Long-term care 	Weight loss programs	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your Plan document.)			
Acupunture (\$1500 limit / year co	ombined for	Pouting over ears (ago 10 and older)	

- Acupunture (\$1500 limit / year combined for all alternative care services)
- Hearing aids (under age 18 1 aid / ear, every 48)

months)

- Bariatric surgery (<u>Medically Necessary</u>)

 Accupunture (\$1500 limit / year combined)
- Acupunture (\$1500 limit / year combined for all alternative care services)

• Routine eye care (age 19 and older)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>Plan</u> for a denial of a <u>Claim</u>. This complaint is called a <u>Grievance</u> or <u>Appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>Claim</u>. Your <u>Plan</u> documents also provide complete information to submit a <u>Claim</u>, <u>Appeal</u>, or a <u>Grievance</u> for any reason to your <u>Plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-813-2000 (TTY: 711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> .
Oregon Department of Insurance	1-888-877-4894 or www.oregon.gov/DCBS/insurance
Washington Department of Insurance	1-800 - 562 - 6900 or <u>www.insurance.wa.gov</u>

Does this Plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this Plan meet the Minimum Value Standards? Yes

If your Plan doesn't meet the Minimum Value Standard, you may be eligible for a Premium to help you pay for a Plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-813-2000 (TTY: 711).

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-813-2000 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-813-2000 (TTY: 711).

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-813-2000 (TTY: 711).

<626> Rev. (11/16) POS3T/17 7 of 8

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The Plan overall Deductible	\$1,000
■ Specialist Copayment	\$35
■ Hospital (facility) Coinsurance	20%
Other (blood work) Copayment	\$25

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic Tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$1,000	
Copayments	\$500	
Coinsurance	\$1,600	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,160	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The Plan overall Deductible	\$1,000
■ Specialist Copayment	\$35
■ Hospital (facility) Coinsurance	20%
Other (blood work) <u>Copayment</u>	\$25

This EXAMPLE event includes services like:

<u>Primary Care Physician</u> office visits (*including disease education*)

Diagnostic Tests (blood work)

Prescription Drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

In this example, Joe would pay:

Cost Sharing		
\$171		
\$1,800		
\$0		
\$60		
\$2,031		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The Plan overall Deductible	\$1,000
■ <u>Specialist Copayment</u>	\$35
■ Hospital (facility) Coinsurance	20%
■ Other (x-ray) Copayment	\$25

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic Test (x-ray)

Durable medical equipment (crutches)

Rehabilitation Services (physical therapy)

Total Example Cost	\$1,900
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,000
Copayments	\$700
Coinsurance	\$700
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,700

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- · Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - o Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call the number provided below.

Oregon 1-800-813-2000 Washington 1-800-813-2000

TTY 711

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Kaiser Civil Rights Coordinator, 500 NE Multnomah St., Ste 100, Portland OR 97232, telephone number: 1-800-813-2000. You can file a grievance by mail or phone. If you need help filing a grievance, the Kaiser Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Help in your Language

English: You have the right to get help in your language at no cost. If you have questions about your application or coverage through Kaiser Permanente, or if this is a notice that requires you to take action by a specific date, call the number provided for your state or region to talk to an interpreter.

አማርኛ (Amharic): ያለምንም ክፍያ በራስዎ ቋንቋ እግዛ የማፃኘት ሙብት አለዎት። ስለ ማመልከቻዎ ወይም ከኬሰር ጥርማነንቴ Kaiser Permanente ስለሚያገኙት ሽፋን ማንኛውም ጥያቄዎች ካሉዎት፣ ወይም ይህ ማሳወቂያ በባልፅ በተጠቀስ ቀን ማድረባ ያለብዎ ነገር እንዳለ የሚያስገድድዎ ከሆነ፣ በተጠቀሰው የስልክ ቁጥር ለስቴትዎ ወይም ለክልልዎ ደውለው ከአስተርዳሚ *ጋር ይነጋገና።*

العربية (Arabic): لك الحق في الحصول على المساعدة بلغتك دون تحمل أي تكاليف. إذا كانت لديك استقسارات بشأن طلبك أو تغطيتك التي تقدمها Kaiser Permanente، أو إذا كان هذا الإشعار الذي يتطلب منك اتخاذ إجراء خلال تاريخ محدد، يُرجى الاتصال بالرقم المخصص لولايتك أو منطقتك للتحدث إلى مترجم فوري.

Հայերեն (Armenian)։ Դուք ունեք Ձեր լեզվով անվձար օգնություն ստանալու իրավունք։ Եթե Դուք հարցեր ունեք Ձեր դիմումի կամ Kaiser Permanente-ի միջոցով Ձեր ծածկույթի վերաբերյալ, կամ եթե սա ծանուցում է, որը պարտադրում է Ձեզ, որպեսզի գործուղություններ ձեռնարկեք մինչև որոշակի ամսաթիվ, ապա զանգահարե՛ք Ձեր նահանգի կամ շրջանի համար տրամադրված հեռախոսահամարով՝ թարգմանչի հետ խոսելու համար։

Băsóà Wùdù (Bassa): O mò nì kpé bế mì ké gbokpá-kpá dyé để nì mìoùn niìn bídí-wùdù mú pídyi. O jữ ké mì dyi dyi-diè-dè bế bédé bá nì céè-dè mì tò bó đe zò jè dyíe ní, moo jǔ bá nì kữùn kpổ jè dyí dyììn đe Kaiser Permanente múe ní, moo o dyi bổ đò jǔ bế mì ké đe dò nyu bó wé jéé dò kổ nì, nìí, đá nòbà bế wa tòà bó nì bódóò moo nì gběèò bììe, ké nì mu nyo-wuduún-zà-nyò dò gbo wùdùùn.

বাংলা (Bengali): বিলা খনাচ আগদার নিজের ভাষায় সাহস্য গাও্যার অধিকার আগদার আছে। আগদার যদি আগদার আবেদন বা Kaiser Permanente-এর মাধ্যমে গাও্যা কভারেজ নিয়ে কোলা প্রশ্ন খাকে বা এটি যদি কোলা লাটিস হয় যার ফলে আগদার একটি নির্ধারিত দিলের মধ্যে কোলা গদ্যমুগ গ্রহণ করার প্রয়োজন হয়, ভাষলে দোভাষীর সাথে কথা বলতে আগদার রাজ্য বা অঞ্চলের জন্য প্রদত্ত লক্ষরটিতে কোল করুল।

Cebuano (Bisaya): Anaa moy katungod nga mangayo og tabang sa inyo pinulongan ug kini walay bayad. Kung naa mo pangutana bahin sa inyo aplikasyon o coverage sa Kaiser Permanente, o kung kaning pahibalo nanginahanglan sa inyo paglihok sa dili pa usa ka piho nga petsa, palihug lang pagtawag sa mga numero sa telepono nga gihatag sa imong estado ("state") o rehiyon ("region") para makigstorya sa usa ka interpreter.

Kaiser Foundation Health Plan, Inc., in Northern and Southern California and Hawaii • Kaiser Foundation Health Plan of Colorado • Kaiser Foundation Health Plan of Georgia, Inc., Nine Piedmont Center, 3495 Piedmont Road NE, Atlanta, GA 30305, 404-364-7000 • Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., in Maryland, Virginia, and Washington, D.C., 2101 E. Jefferson St., Rockville, MD 20852 • Kaiser Foundation Health Plan of the Northwest, 500 NE Multnomah St., Suite 100. Portland. OR 97232

California1-800-464-4000	
Colorado1-800-632-9700	
District of Columbia 1-800-777-7902	
Georgia1-888-865-5813	
Hawaii1-800-966-5955	
Maryland1-800-777-7902	
Oregon1-800-813-2000	
Virginia1-800-777-7902	
Washington1-800-813-2000	
TTY711	

中文(Chinese): 您有權免費以您的語言獲得幫助。 如果您對您的Kaiser Permanente申請或承保有任何疑問,或者如果本通知要求您在具體日期之前採取措施,請致電您所在的州或地區的電話,與口譯員進行溝通。

Chuuk (Chukese): Mei wor omw pwuung omw kopwe angei aninis non foosun fonuomw (Chuukese), ese kamo. Ika mei wor omw kapas eis usun omw apilikeison me/ika policy fan nemenien Kaiser Permanente, are ika ei esinesin a erenuk pwe kopwe fori pwan ekoch fofor, ka tongeni omw kopwe kori ewe nampa mei kawor faniten omw state ika fonu (asan) iwe eman chon chiakku epwe anisuk non kapasen fonuomw.

Français (French): Une assistance gratuite dans votre langue est à votre disposition. Si vous avez des questions à propos de votre demande d'inscription ou de la couverture par Kaiser Permanente, ou si cet avis vous demande de prendre des mesures à une date précise, appelez le numéro indiqué pour votre Etat ou votre région pour parler à un interprète.

Deutsch (German): Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Falls Sie Fragen bezüglich Ihres Antrags oder Ihres Krankenversicherungsschutzes durch Kaiser Permanente haben oder falls Sie aufgrund dieser Benachrichtigung bis zu bestimmten Stichtagen handeln müssen, rufen Sie die für Ihren Bundesstaat oder Ihre Region aufgeführte Nummer an, um mit einem Dolmetscher zu sprechen.

ગુજરાતી (Gujarati): તમને કોઇ પણ ખર્ચ વગર તમારી ભાષામાં મદદ મેળવવાનો અધિકાર છે. જો તમને Kaiser Permanente મારફતે તમારી અરજી અથવા કવરેજ વિશે પ્રશ્નો હોય, અથવા જો આ નોટિસ હોય જેમા તમને કોઈયોક્કસ તારીખથી પગલાં લેવાની જરૂર હોય, તો દુભાષિયા સાથે વાત કરવા તમારા સ્ટેટ અથવા રીજીયન માટે પૂરા પાડવામાં આવેલ નંબર પર ક્રોન કરો.

Kreyòl Ayisyen (Haitian Creole): Ou gen dwa pou jwenn èd nan lang ou gratis. Si ou gen nenpòt kesyon sou aplikasyon ou an oswa asirans ou ak Kaiser Permanente, oswa si nan avi sa a gen bagay ou sipoze fè sa a avan yon sèten dat, rele nimewo nou mete pou Eta oswa rejyon ou a pou w ka pale ak yon entèprèt.

'ōlelo Hawai'i (Hawaiian): He pono a ua loa'a no kekahi kōkua me kāu 'ōlelo inā makemake a he manuahi no ho'i. Inā he mau nīnau kāu e pili ana i kāu palapala noi 'inikua ola kino a i 'ole i kōkua ma'ō ka polokalamu kōkua ola kino Kaiser Permanente, a i 'ole inā ke ha'i nei paha kēia leka nei iā'oe e hana koke aku i kēia ma mua o kekahi lā i waiho 'ia, e kelepona aku i ka helu i loa'a ma kēia leka nei no kāu moku'āina a i 'ole pana'āina no ka wala'au 'ana me kekahi kanaka unuhi 'ōlelo.

हिन्दी (Hindi): आपको बिना किसी कीमत चुकाए आपकी भाषा में सहायता पाने का अधिकार है। यदि आप आपके आवेदन पत्र के विषय में या Kaiser Permanente के कवरेज के विषय में कुछ पूछना चाहते हैं या यदि यह एक नोटिस है जिसके कारण आपको किसी विशेष तिथि तक कारवाई करनी पड़ेगी तो आपके राज्य या क्षेत्र के लिए दिए गए नंबर पर फोन करके किसी दुभाषिये से बात करें। Hmoob (Hmong): Koj muaj cai kom tau txais kev pab uas hais koj hom lus yam tsis tau them nqi. Yog koj muaj lus nug txog koj daim ntawv thov los yog cov kev pab them nyiaj tim Kaiser Permanente, los yog tias daim ntawv no yog ib tsab ntawv ceebtoom uas yuav kom koj ua ib yam dabtsi raws li hnub tau teev tseg, hu rau tus nab npawb xovtooj uas tau muab rau koj lub xeev lossis cheeb tsam kom tau tham nrog tus kws txhais lus.

Igbo (Igbo): I nwere ikike inweta enyemaka n'asusu gi na akwughi ugwo o bula. O buru na i nwere ajuju gbasara akwukwo anamachoihe gi ma o bu mkpuchi si na Kaiser Permanente, ma o bu o buru na nke bu okwa a choro ka i mee ihe tupu otu ubochi, kpoo nomba enyere maka steeti ma o bu mpaghara gi iji kwukorita okwu n'etiti onye okowa okwu.

Iloko (Ilocano): Adda ti karbenganyo a dumawat iti tulong iti pagsasaoyo nga awan ti bayadanyo. No addaankayo kadagiti saludsod maipanggep ti aplikasionyo wenno coverage babaen ti Kaiser Permanente, wenno no daytoy ket maysa a pakdaar a kalikagumanna a rumbeng nga aramidenyo ti addang iti espesipiko a petsa, tawagan ti numero nga inpaay para ti estado wenno rehion tapno makipatang ti maysa mangipatarus iti pagsasao.

Italiano (Italian): Hai il diritto di ricevere assistenza nella tua lingua gratuitamente. In caso di domande riguardanti la tua richiesta o la copertura attraverso Kaiser Permanente, o se occorre intervenire entro una data specifica secondo quanto indicato in questa comunicazione, chiama il numero fornito per il tuo stato o la tua regione per parlare con un interprete. 日本語 (Japanese): あなたは、費用負担なしでご使用の言語で支援を受ける権利を保持しています。お申し込みまたはKaiser Permanenteの担保範囲に関してご質問があるか、または本通知により、あなたが特定の日付までに行動を起こすよう依頼されている場合、お住まいの州または地域に対して提供された電話番号に電話して、通訳とお話ください。

ខ្មែរ (Khmer): អ្នកមានសិទ្ធិទទួលបានជំនួយជាភាសារ បស់អ្នកដោយឥតគិតថ្លៃ។ បើសិនអ្នកមានសំណួរណា មួយអំពី៣ក្យស្នើសុំ ឬការធានារ៉ាប់រងតាមរយៈ Kaiser Permanente ឬប្រសិននេះគឺជាលិខិតជូនដំណឹ ងដែលតម្រូវឲ្យអ្នកចាត់វិធានការត្រឹមកាលបរិច្ឆេទជាក់ លាក់ សូមទូរស័ព្ទទៅលេខដែលបានផ្ដល់ជូនសម្រាប់រដ្ឋ ឬតំបន់របស់អ្នកដើម្បីនិយាយទៅកាន់អ្នកបកប្រែ។

한국어 (Korean): 귀하에게는 한국어 통역서비스를 무료로 받으실 수 있는 권리가 있습니다. Kaiser Permanente를 통한 귀하의 보험 신청서나 보험 보장 범위에 관해 질문이 있을 경우 또는 이 동지서의 요구대로 어느 날짜까지 조취를 취해야만 하는 경우, 귀하의 주 및 지역의 제공된 전화번호로 연락해 통역사와 통화하십시오.

ລາວ (Laotian): ທ່ານມີສິດທີ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອ ໃນພາສາຂອງທ່ານ ໂດຍບໍ່ເສັງຄ່າ. ຖ້າວ່າ ທ່ານມີຄຳຖາ ມກ່ງວກັບການສະໝັກຂອງທ່ານ ຫຼື ການຄຸ້ມຄອງຜ່ານ Kaiser Permanente, ຫຼື ຖ້າອັນນີ້ເປັນແຈ້ງການທີ່ຮູງກ ຮ້ອງໃຫ້ທ່ານດຳເນີນການພາຍໃນວັນທີທີ່ເຈາະຈິງໃດໜຶ່ງ, ໃຫ້ໂທຕາມໝາຍເລກທີ່ໃຫ້ໄວ້ສຳລັບລັດ ຫຼື ເຂດຂອງທ່ານ ເພື່ອຂໍລິມກັບນາຍພາສາ. Kajin Majōļ (Marshallese): Ewōr jimwe eo aṃ in bōk jipañ ilo kajin eo aṃ ejjelok wōṇāān. Ñe ewōr aṃ kajjitōk kōn peba in aplaiki eo aṃ ak insurance eo aṃ jān Kaiser Permanente, ak ñe enaan in kōjelā in ej aikuj bwe kwōn ṃakūtkūt ṃokta jān juon raan eo eṃōj an kallikkar, kalok nōṃba eo ej lelok ñan state eo aṃ ak jikūṃ bwe kwōn maroñ kōnono ippān juon ri-ukōt.

Naabeehó (Navajo): T'áá ni nizaad bee níká i'doolwoł doo bik'é asíníłáágóó éí bee náhaz'á. Kaiser Permanente áká aná'álwo' ná bik'é azláadoo yíníkeedgo naaltsoos hadinilaa, éí bína'ídíłkid doogo, éí doodago díí naaltsoos haa'ída yoołkáałgo hait'áoda í'díílííł niłníigo éí nitsaa hahoodzojí éí doodago t'áá aadi nahós'a'di ata' dahalne'ígíí bich'į' hólne'go bee bił ahił hodíílnih.

नेपाली (Nepali): तपाईंसगं कुनै शुल्क निदइ आफ्नो भाषामा सहायता पाउने अधिकार छ । तपाईंसंग आफ्नो आवेदन बारे वा Kaiser Permanente मार्फत कवरेज बारेमा कुनै प्रश्नहरू भए, वा यो नोटिस अनुसार तपाईंले कुनै निर्धारित मितिमा कुनै कार्यवाही गर्नु पर्ने आवश्यकता भएमा, दोभाषेसंग कुराकानी गर्न तपाईंको राज्य वा क्षेत्रका लागि दिइएको नम्वरमा कल गर्नुहोस् ।

Afaan Oromoo (Oromo): Baasii malee afaan keetiin gargaarsa argachuudhaaf mirga qabda. Waa'ee iyyata keetii yookaan tajaajila Kaiser Permanente hammatu ilaalchisee gaaffii yoo qabaatte, yookaan yoo kun beeksisa guyyaa murtaa'e irratti tarkaanfii akka ati fudhattu gaafatu ta'e, lakkoofsa bilbilaa naannoo yookaan goodina keetiif kenname bilbiluudhaan turjumaana haasofsiisi.

فارسی (Persian): شما حق دارید که بدون هیچ هزینه ای به زبان خود کمک دریافت کنید. اگر درباره درخواست یا یوشش خود در Kaiser Permanente سؤالی داشته یا بر اساس این اعلامیه باید تا تاریخ مشخصی اقدامی بعمل آورید، برای صحبت با یک مترجم شفاهی با شماره تلفن ارائه شده برای ایالت یا منطقه خود تماس بگیرید.

lokaiahn Pohnpei (Pohnpeian): Komw anehki pwung en rapahki sounkawehwe en omw palien lokaia ni sohte isaihs. Ma mie iren owmi kalelapak ohng aplikeisin de iren audepe kan ohng Kaiser Permanente, de ma pakair wet me anahne komwi en mwekid ohng rahn me kileledi, ah komw anahne koahl nempe me sansalehr ohng owmi palien wehi pwe komwi en lokaiaieng owmi tungoal soun kawehwe.

Português (Portuguese): Você tem o direito de obter ajuda em seu idioma sem nenhum custo. Se você tiver dúvidas sobre sua solicitação ou cobertura por meio da Kaiser Permanente, ou se este aviso exigir que você tome alguma medida até uma data específica, ligue para o número fornecido para seu estado ou região para falar com um intérprete.

ਪੰਜਾਬੀ (Punjabi): ਤੁਹਾਨੂੰ ਬਿਨਾਂ ਕਿਸੇ ਸ਼ੁਲਕ ਤੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਮਦਦ ਪਾਉਣ ਦਾ ਹੱਕ ਹੈ. ਜੇਕਰ ਤੁਹਾਡੇ ਆਪਣੀ ਅਰਜ਼ੀ ਜਾਂ Kaiser Permanente ਰਾਹੀਂ ਕਵਰੇਜ ਬਾਰੇ ਸਵਾਲ ਹਨ, ਜਾਂ ਇਸ ਨੋਟਿਸ ਵਜੋਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਨਿਸ਼ਚਿਤ ਮਿਤੀ ਤੱਕ ਕਾਰਵਾਈ ਕਰਨ ਦੀ ਲੋੜ ਪਵੇ, ਤਾਂ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ ਆਪਣੇ ਰਾਜ ਜਾਂ ਇਲਾਕੇ ਲਈ ਮਹੱਈਆ ਕਰਵਾਏ ਗਏ ਨੰਬਰ ਤੇ ਫ਼ੋਨ ਕਰੋ. Română (Romanian): Aveți dreptul de a solicita ajutor care să vă fie oferit în mod gratuit în limba dumneavoastră. Dacă aveți întrebări legate de solicitarea dumneavoastră sau de acoperirea oferită de Kaiser Permanente sau dacă acest aviz vă solicită să luați măsuri până la o anumită dată, sunați la numărul de telefon furnizat pentru statul sau regiunea dumneavoastră pentru a sta de vorbă cu un interpret.

Русский (Russian): У вас есть право получить бесплатную помощь на своем языке. Если у вас имеются вопросы относительно вашего заявления или медицинского страхования в Kaiser Permanente, либо если такое уведомление требует от вас каких-либо действий к определенной дате, позвоните по номеру телефона для своего штата или региона, чтобы поговорить с переводчиком.

Faa-Samoa (Samoan): E iai lou 'aia e maua se fesoasoani i lou gagana e aunoa ma le totogi. Afai e iai ni fesili e uiga i lou tusi apalai po o puipuiga e ala mai Kaiser Permanente, po o lenei tusi e manaomia ona e gaoioi i se taimi atofaina, vili le numera ua fuafuaina mo lou setete po o oganuu e fesoota'i i se faaliliu.

Español (Spanish): Usted tiene derecho a obtener ayuda en su idioma sin costo alguno. Si tiene preguntas acerca de su solicitud o cobertura a través de Kaiser Permanente, o si este es un aviso que requiere que usted tome alguna medida antes de una fecha determinada, llame al número de teléfono que se proporciona para su estado o región para hablar con un intérprete.

Tagalog (Tagalog): Mayroon kang karapatang humingi ng tulong sa iyong wika nang walang bayad. Kung mayroon kang mga katanungan tungkol sa iyong aplikasyon o coverage sa pamamagitang ng Kaiser Permanente, o kung ito ay abisong nangangailangan ng iyong aksyon sa tiyak na petsa, tumawag sa numerong ibinigay para sa iyong estado o rehiyon para makipag-usap sa isang interpreter.

ไทย (Thai): ท่านมีสิทธิที่จะได้รับความช่วยเหลือใน ภาษาของท่านโดยไม่เสียค่าใช้จ่าย หากท่านมีคำถาม เกี่ยวกับการสมัครของท่าน หรือความคุ้มครองผ่าน Kaiser Permanente หรือหากนี่คือหนังสือที่ต้องการ ให้ท่านดำเนินการภายในวันที่ที่กำหนดไว้ โปรดติดต่อ หมายเลขที่ให้ไว้สำหรับรัฐหรือเขตพื้นที่ของท่านเพื่อ คยกับล่าม

Lea Faka-Tonga (Tongan): 'Oku 'ia ho totonu ke ke ma'u ha fakatonulea ta'etotongi. Kapau 'oku 'i ai ha'o fehu'i ki ho tohi kole na'e fakafonu ki he malu'i 'inisiua 'a e Kaiser Permanente, pea kapau ko e tohini 'oku fiema'u keke fai ha me'a ki ai pe ko ha 'aho na'e tuku pau atu ke fai ia, taa ki he fika kuo 'oatu ki ho siteiti pe ko e vahefonua 'oku ke 'i ai ke talanoa mo ha tokotaha tene fakatonu lea atu kiate koe.

Українська (Ukrainian): У Вас є право на отримання допомоги безкоштовно на Вашій рідній мові. Якщо Ви маєте питання стосовно Вашого звернення чи страхового покриття в Kaiser Permanente, чи якщо відповідно до такого повідомлення Вам треба буде здійснити певну дію до конкретної дати, подзвоніть по номеру, що відповідає Вашій країні чи регіону, щоб поговорити з перекладачем.

أردو (Urdu): آب كوكوئى بهى قيمت ادا كئے بخیر اپنى زبان میں مدد حاصل كرنے كا حق ہے۔ اگر آب كے ذہن میں اپنى درخواست یا Kaiser Permanente كے ذریعہ كوریج كے متعلق كوئى بهى سوالات ہیں، یا اگر اس نوٹس كى وجہ سے آب كو كسى مخصوص تاریخ تک عمل انجام دینے كى ضرورت ہوگى تو، كسى مترجم سے بات چیت كرنے كے لئے آب كى ریاست یا علاقہ كے لئے قراہم كئے گئے نمبر پر كال كریں۔

Tiếng Việt (Vietnamese): Quý vị có quyền được nhận trợ giúp miễn phí bằng ngôn ngữ của mình. Nếu quý vị có các câu hỏi về mẫu đơn hoặc mức bảo hiểm của mình thông qua Kaiser Permanente, hoặc đây là thông báo yêu cầu quý vị thực hiện vào một ngày cụ thể, hãy gọi đến số điện thoại được cung cấp cho bang hoặc khu vực của quý vị để trò chuyện với phiên dịch viên.

Yorùbá (Yoruba): O ní ètó láti rí ìrànlówó gbà nípa èdè re láìsan owó. Bí o bá ní ìbéèrè nípa ìwé tí o kọ tàbí ìṣedéédé nípaṣè Kaiser Permanente, tàbí ìfitonilétí yìí jé èyí o nílò láti ìgbésè kan ní ojó kan pató, pé nómbà tí a pèsè fún ìpínlè tàbí agbègbè re láti bá òngbifò kan sòrò.